

WHAT TO DO IF A CROWD BECOMES DANGEROUS

OFFICIAL UPDATES LU-Alert · RTL, 100.7 · 112

DO THIS NOW

- 1** Start making your way out as soon as the crowd is too tight to move freely or choose where to go.
- 2** Move with the crowd, never against it, and work your way step by step towards its edge.
- 3** Keep away from glass, walls, fences and barriers.
- 4** Do not stop to pick up anything you drop, not even your phone or your bag.
- 5** If you fall, get up as fast as you can. If you cannot get up, curl up tightly into a ball.
- 6** Follow the instructions of the stewards, the security staff and the police, and listen to the announcements.
- 7** Once you are out, stay out. Call **112** if people are hurt or trapped, and meet your group at the place you agreed rather than going back in to look for them.

BEFORE

KNOW THE WARNING SIGNS

- You are pressed against other people on all sides and cannot move freely.
- The crowd starts to sway or surge, and you are carried along without choosing to move.
- People are pushed against barriers or fences, or climb them to get out.

- More people keep arriving, but nobody can leave.

WHEN YOU ARRIVE

- Find the exits as soon as you get there, including the ones behind you and to the side.
- Agree a meeting point with your group outside the crowd, in case you get

separated. Note it in your **household plan** if you go to events often.

- Stay near the edge if you do not need to be at the front.

WHAT TO TAKE

- Shoes you can walk in, a small bag you can hold close, and a charged phone.
- Leave large bags, umbrellas and anything that is hard to hold on to at home.

AFTER

- Give first aid only once you are out of the crowd and it is safe to do so, and call **112** if someone is hurt.
- Tell your family you are safe with a short text. Networks are often busy after a large

event.

- Do not share rumours, or photos and videos of injured people. Follow the official channels for news.

- Feeling shaken, sleepless or on edge for days is a normal reaction. Talk with the people around you. If it does not ease after **1 month**, see a doctor or a psychologist. See **Coping with a crisis**.

IF YOU ARE...

LOOKING AFTER CHILDREN

- Keep them close, and stay out of the densest part of the crowd.
- Give each child a card with your name and phone number, and agree that if they get lost, they go to a steward.

OLDER, ILL, OR LIVING WITH A

DISABILITY

- Stay near the edges and the exits, arrive early or leave a little later than everyone else, and ask the stewards about quieter or accessible areas.

AT A STATION OR AFTER AN EVENT

- When everyone leaves at once, wait for the crowd to thin out before you set off.

IN A CROWD THAT PANICS AFTER A LOUD NOISE

- Do not run into the crowd. Move to the side, away from the people running, and follow the stewards. See **Attack in a public place** if there is an attack.

EASY-READ SUMMARY



If the crowd is too tight, move out early.



Keep away from walls, glass and fences.



Call for help when you are safe.



Walk with the crowd towards the edge.



Do not pick up things you drop.

Last reviewed: 25/10/2026 Sources for this page