

WHAT TO DO IF YOU ARE STUCK AWAY FROM HOME WITHOUT TRANSPORT

OFFICIAL UPDATES LU-Alert · RTL, 100.7 · 112

DO THIS NOW

- 1** Stop and decide whether to stay or go. In a storm, heavy snow, flooding or darkness, staying somewhere safe (at work, at school, with friends) is often better than setting off.
- 2** Tell your household where you are and what you plan to do, by text if calls fail. Follow your household plan for who collects the children.
- 3** Listen to **RTL, 100.7**, check LU-Alert, and look up traffic on cita.lu while your phone still has a network.
- 4** If you walk or cycle home, take a route you know, wear something bright or reflective, and keep away from motorways and flooded roads.
- 5** If your car is stuck in snow or a long jam, stay with it unless help is in sight, within about **91 m**. Keep warm under blankets. Run the engine about **10 minutes** each hour, with the exhaust pipe clear of snow and a window slightly open.
- 6** If you cannot get home, ask at the town hall or the nearest fire and rescue station whether a temporary shelter is open.
- 7** Save your phone battery: switch on power-saving mode, dim the screen, and check messages at set times.

BEFORE

PLAN THE WAY HOME

- Work out how you would get home from work, school or the station without trains, buses or a car: on foot, by bike, or with a colleague who lives nearby. Try the route once.
- Agree who collects the children if you cannot, and tell the school who is allowed to collect them.

- Agree **3** meeting points, including a place where you could stay the night. Write it all in your **household plan**.

KEEP A SMALL KIT AT WORK AND IN THE CAR

- At work: water, snacks, a power bank and charger, comfortable shoes, a warm layer, the medicines you take, and some cash.
- In the car: water, long-life food, a blanket, a torch, a first-aid kit, a printed map and a high-visibility vest for each person. In

winter, add snow chains, a shovel, an ice scraper, gloves and a flask for a hot drink.

- Keep the tank at least $\frac{1}{2}$ full.
- Save offline maps of your area on your phone, and keep a paper map as well.

BEFORE YOU SET OFF IN BAD WEATHER

- Check the alerts and the traffic first, tell someone which route you will take, and take the car kit. See **Alerts and sirens**.

AFTER

- Let everyone know you are home safe.
- Change into dry clothes, have a hot drink and rest.
- Restock the work and car kits.
- Update your household plan with anything you would change: your route, footwear, phone charging or arrangements for the children.
- If the journey was frightening, talk about it. Feeling shaken for a few days is normal. See **Coping with a crisis**.

IF YOU ARE...

LOOKING AFTER CHILDREN

- Tell children to stay at school, or wherever they are safe, until the agreed person comes for them.
- Give them a card with the key numbers and the meeting point.

OLDER, ILL, OR LIVING WITH A DISABILITY

- Carry enough of your medicines, and spare batteries for any aid you use, for at least a day away from home.
- Ask for help early: staff at the station, a police officer or a firefighter can tell you where to go.

WITH PETS

- If a pet is home alone, agree with a neighbour who has a key that they will feed it if you cannot get back.

COMMUTING ACROSS THE BORDER

- If trains and buses across the border stop, you may not get home that day. Agree in advance where you could stay in Luxembourg, and keep what you need for one night at work.

EASY-READ SUMMARY

 In bad weather, stay where you are safe.

 Tell your family where you are.

 Agree who collects the children.

 Wear something bright if you walk in the dark.

 Listen to the radio for news.

Last reviewed: 25/10/2026 Sources for this page